



SOUTHERN COUNTIES VETERINARY SPECIALISTS

**Welcome to Southern Counties Veterinary Specialists.
You have been referred to see our Soft Tissue Specialist.**

An appointment has been made for you with..... on

Day

Date

At

We hope this pack answers any queries or questions,
Please feel free to contact us if you would like some more information.

CONTACT DETAILS
Unit 6, Forest Corner Farm,
Hangersley,
Ringwood,
BH24 3JW

Phone: 01425 485615
Fax: 01425 480849

Southern Counties Veterinary Specialists is an established referral veterinary practice offering a number of specialist services.

In 2008, we moved into new purpose built premises at Ringwood, between Bournemouth and Southampton, only 10 miles from the southern end of the M3.

Our highly skilled and dedicated team is here to help vets and pet owners with all kinds of problems – from the more straightforward to the most complex. We have the facilities and the trained staff to help.



SOUTHERN COUNTIES VETERINARY SPECIALISTS



TONY RYAN, MVB CERT SAS MRCVS
SPECIALIST IN SOFT TISSUE SURGERY

After graduating from University College Dublin in 1996, Tony worked in mixed practice in Ireland, before moving to a small animal practice in the New Forest.

Following an internship at the Animal Health Trust, he completed a surgical residency at the Royal (Dick) School for Veterinary Studies in Edinburgh and obtained the RCVS Certificate in Small Animal Surgery in 2005.

Until recently Tony has been working as a clinician in soft tissue surgery at Liverpool Veterinary School. He is currently studying for his European Diploma in Small Animal Surgery.



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Client Information

We would ask that you **do not** feed your pet after 10:00pm the evening before the day of your consultation. **Please provide water as usual.**

If your pet is on any medication, you should bring it with you. Administer any medication as normal unless we have advised you not to. Please phone us and ask if unsure.

After your consultation, you may need to leave your pet for diagnostic tests to be carried out. While many results will be obtained later the same day, some tests will take up to a week before we receive the results. We will discuss with you whether we hospitalise your pet. This will depend on his/her condition, how long the tests take and what you want for your pet.

Your pet may require sedation or general anaesthesia for diagnostic tests, and this will be discussed with you during consultation.

It may be necessary to repeat some tests or x-rays that your vet has performed. This will depend on the length of time since they were carried out, and the quality of the results.

You should be aware that in many cases we will need to order in specific equipment before we perform surgery and this may take several days. Non urgent procedures may not be carried out the same day. We will schedule them at a time which is convenient for you. However we do appreciate that many clients travel a great distance to see our vets, so we will do all we can to keep any inconvenience to a minimum.

By the nature of our trade, occasionally we see emergency cases which are impossible to plan for. This may mean cancellation of less urgent surgery or appointments at short notice even after your pet has been admitted. Please rest assured that we will only do this when absolutely necessary, as we do understand it can be an anxious time for you.

If you have any questions or are concerned in any way please contact us. Our reception team will be able to help with most queries, and aim to make your visit to us as easy as possible for you. They will liaise with the vets over more technical questions.

We look forward to meeting you



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Fees

1 st Consultation	£167.61
Follow up 2 nd Consultation	£ 106.26

The cost of investigation and surgery varies greatly depending on the length and complexity of procedures. All fees will be discussed with you during your consultation we are unable to offer an exact quote before your consultation.

Insurance:

Insurance companies will usually pay for all investigation and treatment. However, your insurance company will not discuss your policy with us, so it is your responsibility to check your pet is covered before he/she has treatment.

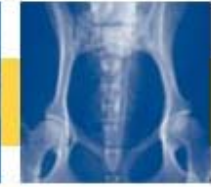
We regret we are unable to deal direct with your insurance company. In the majority of cases, we require our fees to be settled in full when you collect your pet.

Please bring a completed/signed claim form with you on the day, and we will undertake to complete and forward within 2-3 working days.

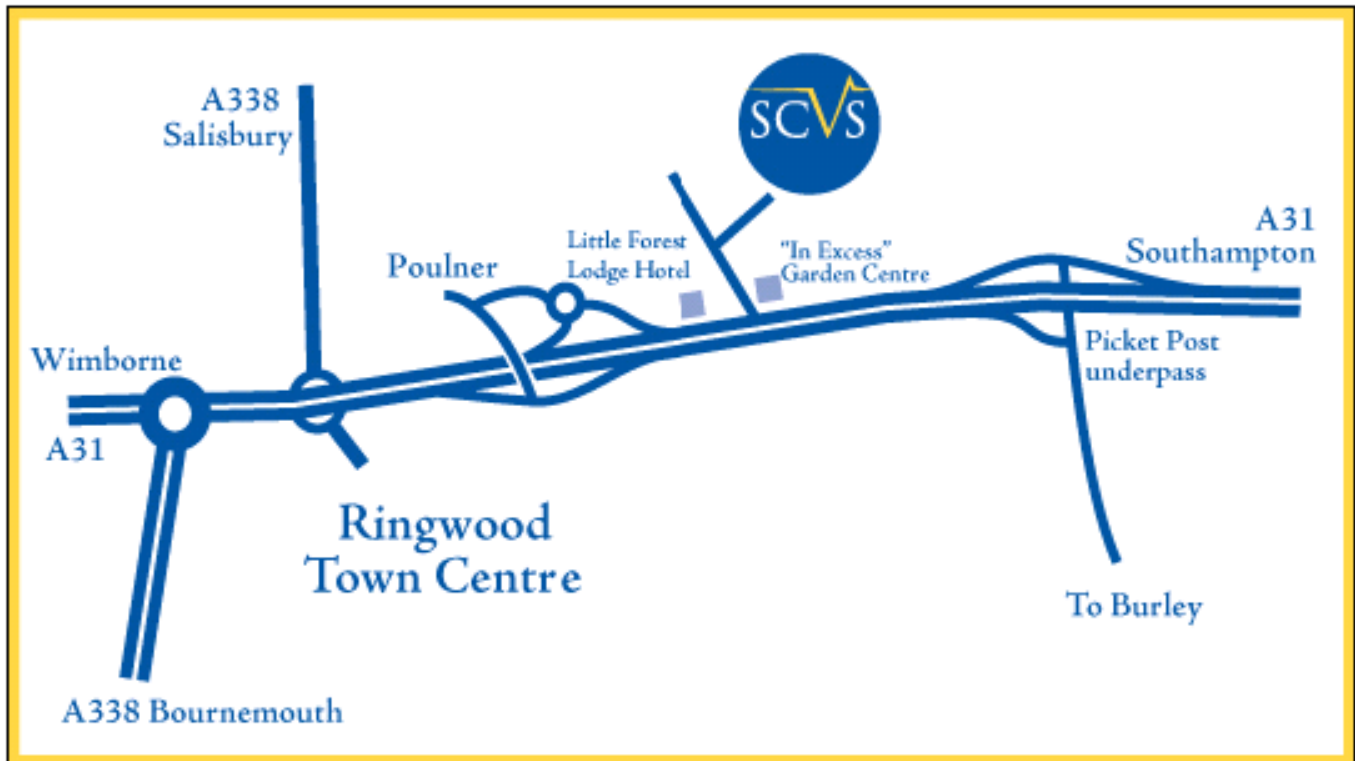
Please note, your pet is being seen as a referral from your usual veterinary surgeon and as such Southern Counties Veterinary Specialists will only carry out procedures which are related to this referral, and will be unable to treat other conditions, or other pets unrelated to the referral except in an emergency.

There is often a waiting list for this referral service. If you are unable to keep your appointment for any reason please contact our reception team as soon as possible to re-arrange

We look forward to seeing you soon



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From the East: Approach via M27 Southampton and onto the A31.

- Go past the Picket Post underpass with the Shell garages either side of the motorway.
- Continue down the hill and take the next slip road left signposted to Poulner.
- At the mini roundabout turn right and go over the motorway bridge.
- Take the next exit right and at the roundabout go straight over and re-join the A31.
- Continue up the hill and take the next slip road left signposted to Hangersley.
- In-Excess garden centre will be ahead of you as you turn left.
- Continue down the road as it bears left.
- Forest Corner Farm is the next right hand turn signposted SCVS on the fence.
- Go over 2 speed bumps and our car park is directly in front of you, with the entrance to reception on the left.



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From the North: Approach via the A338 from Salisbury.

- At the Ringwood roundabout take the 1st exit left onto the A31, signposted to Southampton.
- Continue up the hill
- Take second slip road on your left signposted to Hangersley.
- In-Excess garden centre will be ahead of you as you turn left.
- Continue down the road as it bears left.
- Forest Corner Farm is the next right hand turn signposted SCVS on the fence.
- Go over 2 speed bumps and our car park is directly in front of you, with the entrance to reception on your left

From the West: Approach via the A31 from Dorset.

- Stay in the outside 2 lanes and go past the Ringwood town centre turnoff.
- Continue up the hill
- Take second slip road on your left signposted to Hangersley.
- In-Excess garden centre will be ahead of you as you turn left.
- Continue down the road as it bears left.
- Forest Corner Farm is the next right hand turn signposted SCVS on the fence.
- Go over 2 speed bumps and our car park is directly in front of you, with the entrance to reception on your left